

Privacy Training

Print Name _____

Date _____

1. The VA can send email with patient's health information as long as the information is de-identified or encrypted.
 - a) True
 - b) False

2. When disposing of documents with patient information, you do not have to place them in a locked box or shredder.
 - a) True
 - b) False

3. Posting patient names outside the patient's rooms or announcing a patient's name in the waiting area is considered
 - a) Accidental disclosures
 - b) Release of information
 - c) Incidental disclosures
 - d) Part of the minimum necessary rule

4. If a Veteran tells you that he/she is thinking of ending their life, you will not violate the HIPAA laws if you tell your immediate supervisor, nurse or doctor.
 - a) True
 - b) False

5. It is acceptable to discuss the patient's name and health conditions that you learned while working at the VA with another volunteer or family member?
 - a) True
 - b) False

6. Volunteers may disclose or share individually identifiable information without written consent from the patient to any department of the VA medical facility that needs the information to fulfill official VA assignment, treatment, payment, or effective operations.
 - a) True
 - b) False

7. If you see a patient that you know while you are volunteering at the VA, you are not allowed to tell your significant other or friends that this person was at the Medical Center or in the Clinic receiving care.
 - a) True
 - b) False

8. If a volunteer notices the Veteran's health information is lying at the copy machine or fax machine the **best** thing to do is

- a) put the information in a folder
- b) turn the paperwork over so no one can read it
- c) give the information to their supervisor
- d) none of the above actions

9. If you feel someone has breached confidentiality or shared health information they should not have, report this to

- a) your Supervisor
- b) the Voluntary Service office
- c) the Privacy Officer
- d) all of the above

10. If a volunteer breaches confidentiality or privacy rules they can be

- a) terminated as a volunteer
- b) fined
- c) imprisoned
- d) all of the above

11. The name of the Privacy Officer is Allan Castellanos and the name of the Information Security Officer is Carol Johnson for the VA San Diego Healthcare System.

a) True

b) False

12. If you are running late arriving at the VA for your volunteer assignment, you are allowed to call another volunteer so they can sign in for you.

a) True

b) False

Sign Name _____ Date _____



What you see here, what you hear, remains here.