MRI Entrance
MRI is only accessible from 1st Floor elevator and outside parking.

BASEMENT Main Building

BASEMENT Spinal Cord Injury Building

Basement Floor Main Building Departments & Locations
1. Lost & Found / Mail Room
2. Nutrition & Food Services Offices
3. Pharmacy Office
4. Spinal Cord Injury Basement Hallway

East Wing, Room B232
West Wing, Room B126
West Wing, Room B155
East Wing

Basement Floor Spinal Cord Injury Building Departments & Locations
5. Spinal Cord Injury Computer Lab
7. Wheelchair Repair

Room BA103
Room BA101
Room BA105

Legend:
- Elevator
- Stairs
- Restrooms
- Smoking Shelter
- Telephone
- Vending
- ATM
- Women's Restrooms
- Men's Restrooms
Second Floor Main Building Departments & Locations

1. Alcohol Drug Treatment Program (ADTP) Check-In
   - North Wing
2. Geropsychiatry Clinic
   - East Wing, B Pod, Room 2271
3. Healing Garden
   - East Wing Patio
4. Mental Health Inpatient Unit
   - South Wing, B & C Pods
5. Mental Health Primary Care Clinics
   - South Wing, D Pod, Room 2222
6. Psychiatric Emergency Clinic Check-In
   - North Wing
7. Silver Star Care Unit / Senior Behavioral Health Unit
   - South Wing, A Pod
8. Substance Abuse / Mental Illness (SAMI) Program
   - East Wing, C Pod, Room 2305B
9. Substance Abuse Residential Rehabilitation Treatment Program (SARRTP)
   - West Wing, A & B Pods
10. Vocational Rehabilitation
    - East Wing, Room 2243B

Second Floor Spinal Cord Injury Building Departments & Locations

10. Dental Clinic Check-In
11. Eye Clinic Check-In
12. Neurology / Primary Care Clinic (Annex) / Musculoskeletal Clinic (MSK) Check-Ins

Legend
- Elevator
- Stairs
- Restrooms
- Women's Restrooms
- Men's Restrooms
- Vending
- Information
**3RD FLOOR**

**Third Floor Main Building**

**Departments & Locations**

1. Hemodialysis  
   West Wing, D Pod
2. Medicine Inpatient  
   North Wing, B & C Pods
3. Million Veteran Program / Special Diagnostic 
   East Wing, Room 3237
4. Treatment Unit (SDTU) Check-In  
   East Wing, C Pod, Room 3285
5. Sleep Testing Check-In  
   East Wing, C Pod, Room 3285
6. Special Procedure Center:  
   - Dermatology / Mohs Laser Procedure  
   - GI / PULM Procedure  
   - Infusion / Chemotherapy

**4TH FLOOR**

**Fourth Floor Main Building**

**Departments & Locations**

1. Community Living Center / Palliative Care  
   South Wing
2. Conference Room 1  
   East Wing
3. Conference Room 2  
   East Wing
4. Director's Suite  
   East Wing
5. Employee Education  
   West Wing, Room 4078
6. Heart Station  
   North Wing, Room 4299
   Cardiac Cath Lab  
   ECG / EKG, ETT  
   Holter & Echo Laboratory
7. Nuclear Medicine  
   West Wing, C Pod
8. Nursing Service Office  
   East Wing
9. Primary Care  
   North Wing
10. Primary Care Check-In  
    Core
11. Privacy Officer  
    East Wing
12. Public Affairs  
    East Wing, Room 4207
13. Surgical Service Annex  
    East Wing
Fifth Floor Main Building Departments & Locations

1. 5 East Specialty Clinic Check-In
2. Ambulatory Surgery (ASU) / Anesthesia Pre-Op Clinic
3. Direct Observation Unit (DOU)
4. Family Waiting Room
5. Home Oxygen Clinic
6. Intensive Care Unit (ICU)
7. Intensive Care Unit (ICU) Family Waiting Room
8. Operating Suites
9. Surgery Service Main Office
10. Surgical Inpatient
11. Surgical Waiting Room
12. Urology / Cystoscopy
13. Vascular Laboratory Check-In

- East Wing, Room 5273
- North Wing, D Pod
- South Wing, D Pod
- Room 5021
- Room 5019
- South Wing, B & C Pods
- South Wing, A Pod
- West Wing
- North Wing, Room 5309
- East Wing, A, B & C Pods
- Room 5004
- West Wing, A Pod
- North Wing, Room 5321

**Legend:**
- Elevator
- Stairs
- Restrooms
- Women's Restrooms
- Men's Restrooms
- Vending
- Information
About VA San Diego Healthcare System (VASDHS)

VA San Diego Healthcare System (VASDHS) provides a wide range of inpatient and outpatient health services at the medical center in La Jolla and six community clinics located in Chula Vista, Escondido, Imperial Valley, Mission Valley, Oceanside, and Sorrento Valley. We provide medical, surgical, mental health, geriatric, spinal cord injury and advanced rehabilitation services. VASDHS has 296 authorized hospital beds, including skilled nursing beds, and operates several regional referral programs including cardiovascular surgery and spinal cord injury care.

We are affiliated with the University of California, San Diego School of Medicine and provide training for 1,383 medical interns, residents and fellows, as well as 738 other teaching affiliations for nursing, pharmacy, dental and dietetics. VASDHS has one of the largest research programs in the VA nationally, with a budget of $42.9 million (FY2017), 205 principal investigators, and 686 projects.
Health Benefits & Enrollment (Member Services)
Room 1589 • (858) 552-7523
Monday – Friday, 7:00 a.m. – 4:00 p.m.
Health Benefits & Enrollment (Member Services) provides VA Healthcare System benefits information and Enrollment/Eligibility assistance. It is also a one-stop service for insurance updates, Veteran Identification Cards (VIC), address changes and financial assessments. Be sure to bring your DD Form 214 Member-4 copy when you enroll. Also bring two forms of identification.

Appointments
To make, change, or cancel an appointment, call (858) 552-7475 or (800) 331-8387.

Women’s Health Care Program
(858) 642-3676
Women’s Health Care Program is provided through a primary care clinic. The program provides a full array of services to our women Veterans including women’s health screenings, general preventive health screenings, gynecology, access to specialty care, obstetric care and mental health services.

VCS Food Service / Retail Store
Patriot Cafe
Monday – Friday ............................. 6:30 a.m. – 6:00 p.m.
Saturday & Sunday .......................... Closed
Heroes Internet Cafe (Free Internet Access)
Monday – Friday ............................. 7:00 a.m. – 5:00 p.m.
Coffee Shop / Patriot Brew
Monday – Friday ............................. 6:30 a.m. – 4:00 p.m.
Patriot Store
Monday – Friday ............................. 7:00 a.m. – 5:30 p.m.
Saturday .................................... 8:00 a.m. – 4:00 p.m.
Sunday ....................................... 8:00 a.m. – 2:00 p.m.
All VCS Facilities are closed on holidays.

Visiting Hours
All units are available for visits 24 hours a day with exception of Inpatient Psychiatry, Intensive Care Unit and Direct Observation Unit (ICU/DOU).

ICU/DOU (open daily, with exceptions below)
Closed daily from ............................. 7:30 a.m. – 8:00 a.m.
& 7:30 p.m. – 8:00 p.m.
Geriatric Psychiatry Unit (A Pod)
Open daily from ............................. 11:00 a.m. – 8:30 p.m.

Visiting Hours continued
Admission / Step Down Unit (B Pod / C Pod)
Monday – Friday ............................. 7:30 p.m. – 8:30 p.m.
Saturday & Sunday / Holiday ........ 2:00 p.m. – 3:00 p.m.
& 7:30 p.m. – 8:30 p.m.
Exceptions to hours will be made on a case-by-case basis.

Agent Cashier
Room 1504 • Monday - Friday, 8:00 a.m. – 4:30 p.m.
The agent cashier is available to Veterans who wish to make co-payments or deposit funds while admitted to inpatient care.

VA Medical Needs Transportation
(858) 552-7572
We provide free roundtrip transportation to and from the San Diego VA Medical Center and the VA Mission Valley Clinic for patients with a medical appointment. Please make reservations at least two weeks in advance.

Smoking
Smoking is prohibited anywhere indoors and outdoors except at the designated Smoking Areas located at the Rose Garden in front of the SCI Building, or behind and adjacent to the MRI building (North Entrance).

Lost & Found
(858) 242-0322
Please contact the lost and found/patient effects representative if you lose any personal items or need to have your personal effects returned to you. If after hours, please contact the Medical Administrative Officer of the Day (MAOD) at (858) 552-8585, extensions 4344 or 5575.

Parking
We provide valet parking, free of charge, to patients, visitors and employees. Parking areas are designated for visitors, employees, volunteers, and the disabled. Please obey posted signs and painted grounds and curbs. Inpatients are requested to leave their cars at home. If this is not possible, inform VA police of your vehicle’s presence. VA police enforce all regulations and will issue warnings and tickets to drivers who violate the rules.
Patient Education Resource Center  
Room 1493D • (858) 552-7401  
Monday – Friday, 9:00 a.m. – 3:00 p.m.  
The center strives to promote healthy lifestyles, support self-management of diseases, and encourage you to be actively involved in your health care. Patient Health Library staff members will assist you with a wide range of learning opportunities.

Chaplain / Pastoral Care  
Room 1436A • (858) 642-3496  
Our chaplains are on duty seven days a week, visit the units daily, and are available for private consultation. All spiritual and religious preferences can be accommodated. If you desire a special visit, please ask your unit staff to call the Chaplain Service to make arrangements.

Local Phone Numbers  

<table>
<thead>
<tr>
<th>Department</th>
<th>Number</th>
<th>Ext.</th>
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<tbody>
<tr>
<td>24-Hour Telecare Hotline</td>
<td>(858) 552-4343</td>
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<tr>
<td>Admissions</td>
<td>(858) 552-8585</td>
<td>5575</td>
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<td>Billing</td>
<td>(866) 802-6381</td>
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<td>Change/Cancel Appointment</td>
<td>(858) 552-8585</td>
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<td>Chaplain Service</td>
<td>(858) 642-3496</td>
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<tr>
<td>Eligibility and Enrollment</td>
<td>(858) 552-7523</td>
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<td>Health Care for Homeless Veterans</td>
<td>(858) 552-8585</td>
<td>3236</td>
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<td>Human Resources</td>
<td>(858) 642-3401</td>
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<td>Lost and Found</td>
<td>(858) 242-0322</td>
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<td>Military Sexual Trauma Counseling</td>
<td>(619) 400-5189</td>
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<td>Patient Advocate Office</td>
<td>(858) 552-4392</td>
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<td>Patient Care Call Center</td>
<td>(858) 552-8585</td>
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<td>Patient Travel</td>
<td>(858) 552-7572</td>
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<td>Police Service</td>
<td>(858) 642-3931</td>
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<tr>
<td>(Non-Emergency)</td>
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<td>Prescription Refill</td>
<td>(858) 552-4390</td>
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<td>Release of Information</td>
<td>(858) 642-3661</td>
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<td>Social Work Service</td>
<td>(858) 552-3500</td>
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<td>Veterans Transportation Network</td>
<td>(858) 552-7470</td>
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<td>Voluntary Service</td>
<td>(858) 642-3267</td>
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<tr>
<td>Veteran Centers</td>
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<tr>
<td>• Chula Vista</td>
<td>(877) 618-6534</td>
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<tr>
<td>• San Diego</td>
<td>(858) 642-1500</td>
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<tr>
<td>• San Marcos</td>
<td>(760) 744-6914</td>
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<tr>
<td>Women’s Veterans Program</td>
<td>(858) 642-3676</td>
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National Phone Numbers  

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<tr>
<td>Caregiver Support Line</td>
<td>(855) 260-3274</td>
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<tr>
<td>Education (GI Bill)</td>
<td>(888) 442-4551</td>
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<td>Enrolling in VA</td>
<td>(877) 222-8387</td>
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<td>National Cemetery Administration</td>
<td>(800) 535-1117</td>
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<td>Special Issues</td>
<td>(800) 749-8387</td>
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<td>• Agent Orange / Ionized Radiation Mustard</td>
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<td>• Agents and Lewisite / Ionized Radiation</td>
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<tr>
<td>VA Benefits Office</td>
<td>(800) 827-1000</td>
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<td>Veterans Crisis Line</td>
<td>(800) 273-8255</td>
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<tr>
<td>VHA Health Care Benefits</td>
<td>(877) 222-8387</td>
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I CARE
DEPARTMENT OF VETERANS AFFAIRS
San Diego VA Medical Center
3350 La Jolla Village Dr.
San Diego, CA 92161 | (858) 552-8585

VA Chula Vista Clinic
865 Third Avenue
Chula Vista, CA 91910 | (619) 409-1600

VA Escondido Clinic
815 East Pennsylvania Avenue
Escondido, CA 92025 | (760) 466-7020

VA Imperial Valley Clinic
1115 South Fourth Street
El Centro, CA 92243 | (760) 352-1506

Río Clinic
8989 Río San Diego Drive, Suite 360
San Diego, CA 92108 | (619) 228-8000

VA Mission Valley Clinic
8810 Río San Diego Drive
San Diego, CA 92108 | (619) 400-5000

VA Oceanside Clinic
1300 Rancho del Oro Drive
Oceanside, CA 92056 | (760) 643-2000

VA Sorrento Valley Clinic
10455 Sorrento Valley Road
San Diego, CA 92121

Chula Vista Vet Center
180 Otay Lakes Road, Suite 108
Bonita, CA 91902-2439
(877) 618-6534 or (858) 618-6534

San Diego Vet Center
2790 Truxtun Road, Suite 130
San Diego, CA 92106 | (858) 642-1500

San Marcos Vet Center
One Civic Center Dr., Suite 150
San Marcos, CA 92069 | (760) 744-6914

Driving Directions to San Diego VA Medical Center

From Oceanside: Proceed on I-5 South toward San Diego. Take exit 28 for La Jolla Village Drive. Turn right at La Jolla Village Drive and turn right at Villa La Jolla Drive. Turn another right at the first stop light. Medical Center is on the left hand side.

From Chula Vista: Proceed North on I-805. Exit on La Jolla Village Drive. Exit on La Jolla Village Drive and turn right at Villa La Jolla Drive. Turn another right at the first stop light. Medical Center is on the left hand side.

From Escondido: Proceed on I-15 South toward San Diego. Take exit 19 to merge onto CA-56 West/Ted Williams Parkway. Take the I-5 South exit toward Downtown; merge onto I-5 South. Take exit 28 for La Jolla Village Drive. Turn right at La Jolla Village Drive and turn right at Villa La Jolla Drive. Turn another right at the first stop light. Medical Center is on the left hand side.

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