

Hospital Compare
Comparison of VASDHS, Local & National Quality of Care
10/2017

*Ratings as compared to Centers for Medicare & Medicaid Services (CMS) quality measures

	VASDHS	UCSD	Sharp Memorial	Scripps Memorial	Kaiser	Scripps Mercy	VA Ntl rate	CMS publicly reported Ntl rate	Measure Start Date	Measure End Date
Overall Star Rating	☆☆☆	☆☆☆	☆☆☆☆	☆☆☆☆☆	☆☆☆	☆☆☆				
Mortality - 30-day rates³									7/1/2013	6/30/2016
COPD mortality	Not available	8.1	8.3	7	Not available ¹	7.7	Not available	8		
Heart Attack mortality	8.02	11.3	15.3	13.2	Not available ¹	12.8	9.14	13.6		
Heart Failure mortality	5.86	10.4	11.8	13.6	Not available ¹	10	7.66	11.9		
Pneumonia	7.44	14.7	15.6	14.7	Not available ¹	14.4	8.58	15.9		
Readmission - 30-day rates³									7/1/2013	6/30/2016
COPD readmission	Not available	20.3	19.1	19.6	Not available ¹	20.9	Not available	19.8		
Heart Attack readmission	15.80	15.3	16.5	15.8	Not available ¹	15.8	15.56	16.3		
Heart Failure readmission	18.37	22.2	20.2	19.9	Not available ¹	22.1	19.07	21.6		
Pneumonia readmission	14.36	17.4	18	14.8	Not available ¹	17.1	14.65	16.9		
Inpatient Quality Measures										
Timely and Effective Care - Emergency Department Care									10/1/2015	9/30/2016
Median time from ED arrival to ED departure for admitted ED patients	486	594	237	227	596	461	Not available ⁵	275		
Admit Decision Time to ED departure time for admitted patients	305	330	85	88	182	196	Not available ⁵	100		
Timely and Effective Care - Preventive Care									10/1/2015	3/31/2016
Immunization for Influenza (inpatient)	96.3	94	99	99	95	97	82	94		
Timely and Effective Care - Stroke Care									10/1/2015	9/31/2016
Thrombolytic Therapy	100	90	97	100	100	100	50	88		
Hospital-Based Inpatient Psychiatric Services (HBIPS)									1/1/2015	12/31/2015
Hours of physical-restraint use	0.08	0.19	0.03	Not available ²	Not available ²	0.01	Not available ⁵	0.5		
Hours of seclusion	0.13	0.41	0.03	Not available ²	Not available ²	0	Not available ⁵	0.36		
Patients discharged on multiple antipsychotic medications with appropriate justification	92.9	Not available ¹	96.0	Not available ²	Not available ²	90	52.56	57		
Substance Use									1/1/2016	12/31/2016
Alcohol Use Screening	98.24	Not available ²	Not available ²	Not available ²	Not available ²	Not available ²	93.47	87		
Alcohol Use Brief Intervention Offered or Provided (during the hospital stay)	94.92	Not available ²	Not available ²	Not available ²	Not available ²	Not available ²	76.82	70		
Alcohol and Other Drug Use Treatment Provided or Offered at Discharge	79.25	Not available ²	Not available ²	Not available ²	Not available ²	Not available ²	72.63	69		
Tobacco Use									1/1/2016	12/31/2016
Tobacco Use Screening	100	Not available ²	Not available ²	Not available ²	97	Not available ²	97.12	98		
Tobacco Use Treatment Provided or Offered (during the hospital stay)	97.63	Not available ²	Not available ²	Not available ²	96	Not available ²	71.43	70		
Tobacco Use Treatment Provided or Offered at Discharge	44.27	Not available ²	Not available ²	Not available ²	18	Not available ²	51.66	49		
Survey of Patients' Experiences									10/1/2015	9/31/2016
Pts reported their nurses "Always" communicated well	72.1	77	82	80	78	74	73.2	80		
Pts reported their doctors "Always" communicated well	74	81	81	82	82	78	74.9	82		
Pts reported they "Always" received help as soon as they wanted	65.3	64	69	64	64	56	59.6	69		
Pts reported that their pain was "Always" well controlled	58	69	74	72	71	68	59.5	71		
Pts reported that staff "Always" explained about medicines before giving it to them	66.8	62	66	64	63	60	62.4	65		
Pts reported their room and bathroom were "Always" clean	64.5	69	73	74	73	68	69.4	74		
Pts reported that the area around their room was "Always" quiet at night	37.9	51	64	60	42	49	49.7	63		
Pts reported that YES they were given information about what to do during their recovery at home	87.3	88	90	85	87	83	85.4	87		
Pts "Strongly Agree" they understood their care when they left the hospital	55.8	56	59	56	52	52	51.8	52		
Pts who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest)	61.1	73	84	77	68	66	65.3	73		
Pts who reported YES they would definitely recommend the hospital	68.1	75	85	81	70	67	66.9	72		
Complications - Surgical Complications³									7/1/2013	6/30/2015
A wound that splits open after surgery on abdomen or pelvis	0	1.76	1.9	1.91	2.82	2.69	0.5	2.32		
Accidental cuts and tears from medical treatment	0.73	1.63	0.83	0.43	1.46	0.83	0.53	1.43		
Blood stream infection after surgery	3.36	8.49	9.23	12.9	Not available ¹	12.11	4.04	10.21		
Broken hip from a fall after surgery	0	0.06	0.06	0.06	0.06	0.06	0.08	0.06		

Collapsed lung due to medical treatment	0.22	0.71	0.41	0.33	0.38	0.29	0.18	0.41		
Deaths among pts with serious treatable complications after surgery	46.51	107.07	149.16	124.15	Not available ¹	122.72	103.19	136.48		
Infections from a large venous catheter	0	0.14	0.16	0.16	0.15	0.08	0.14	0.17		
Pressure ulcer	0.44	0.08	0.32	0.37	0.31	0.08	0.6	0.48		
Serious blood clots after surgery	1.46	6.51	4.12	6.8	6.46	5.61	3.33	5.31		
Complications - Healthcare-Associated Infections (HAI)*									1/1/2015	12/31/2015
Catheter-associated urinary tract infections (CAUTI) in ICU	1.14	0.74	2.49	1.34	1.41	1.41	0.92	1		
Catheter-associated urinary tract infections (CAUTI)	1.08	Not available ⁴	Not available ⁴	Not available ⁴	Not available ⁴	Not available ⁴	1	Not available ⁴		
Central line-associated bloodstream infections (CLABSI) in ICU	0	1.36	0.43	0.72	0.94	0.72	1.06	1		
Central line-associated bloodstream infections (CLABSI)	0.2	Not available ⁴	Not available ⁴	Not available ⁴	Not available ⁴	Not available ⁴	0.65	Not available ⁴		
Clostridium difficile (C.diff.) laboratory-identified events (Intestinal infections)	8.77	1.81	0.96	1.34	1.35	1.28	6.7	1		
Methicillin-resistant Staphylococcus Aureus (MRSA) (Bloodstream infections)	0.03	1.46	0.6	0.96	0.99	0.82	0.11	1		
Surgical site infections from abdominal hysterectomy	Not available ²	1.98	1.04	1.25	Not available ¹	0.64	Not available ²	1		
Surgical site infections from colon surgery	Not available ²	2.08	1.46	1.16	2.53	1.84	Not available ²	1		

Footnotes

* Due to population differences and methodology variations, HAI measures are not comparable to VA measures.

¹ The number of cases/patients is too few to report

² This measure does not apply to this hospital for this reporting period

³ VASDHS reporting period 7/1/2016 to 6/30/2017

⁴ CMS reports only a combined ICU and select wards score for CAUTI & CLABSI

⁵ VHA national rate not calculated

Legend

	At or better than CMS national rate
	Worse than CMS national rate