



VA San Diego Healthcare System  
**Transportation Services for Veterans**

The following programs are available to eligible Veterans to assist with transportation to VA medical appointments:

**Veterans Transportation Service (VTS): 858-552-7572**

**Veterans Transportation System (VTS)\*** ambulatory and wheelchair accessible

VTS provides **FREE** round-trip transportation to and from the **VA medical center (VAMC), Mission Valley and Sorrento Valley Clinics**. The Veteran is picked up and dropped off at their home unless otherwise indicated below. **Appointments for transportation must be scheduled 2-10 days in advance of your medical appointment.**

**VTS serves the following areas:**

**San Diego: *Monday through Friday***. Includes downtown San Diego, airport, Kearny Mesa, Clairemont Mesa, Serra Mesa, the beachfront communities of Pacific Beach, Mission Beach, Ocean Beach and National City. Reservations required. Call 2-10 days in advance: (858) 552-7572.

**Chula Vista: *Mondays and Fridays***. Pick up at the Palomar Street Trolley station at MTS bus area between 0600-0700. Leave VA between 1230-1300 to head back and drop off at Chula Vista Palomar Street Trolley Station. Reservations required. Call 2-10 days in advance: (858) 552-7572. If coming from the Chula Vista area, your appointment needs to be no later than 1030.

**East County: *Tuesdays and Thursdays***. Pick up at Parkway Plaza Mall in front of the old Sears (now called Bob's Furniture) on the Johnson Avenue side (west side) between 0600-0700. Leave VA between 1230-1300 to head back and drop off at Parkway Plaza Mall. Reservations required. Call 2-10 days in advance: (858) 552-7572. If coming from the east county, your appointment needs to be no later than 1030.

**North County: *Wednesdays only***. Pick up at the Westfields North County Fair Mall bus stop in front of JC Penney's between 0600-0700. Leave VA between 1230-1300 to head back and drop off at North County Fair Mall. Reservations required. Call 2-10 days in advance: (858) 552-7572. If coming from the north county, your appointment needs to be no later than 1030.

## **Disabled American Veterans (DAV): 858-552-7470**

DAV provides **FREE** round-trip transportation from home to the VA Medical Center and to the Mission Valley clinic for patients with medical appointments. DAV Transportation accepts ambulatory Veterans (walker, cane). They do not accept wheelchairs or gurneys. The Veteran is picked up and dropped off at their home unless otherwise indicated below. **Appointments for transportation must be scheduled at least two weeks in advance of your medical appointment.**

**DAV Transportation serves the following areas:**

### **To VA Medical Center:**

#### **San Diego** (all areas of San Diego)

Monday through Friday (pick up at Veterans home between 6:30 – 7:00 am and arrive at VA Medical Center by 8:00 am, depart VA Medical Center at 2:30 pm)

#### **El Centro** (picked up and dropped off at designated locations in El Centro)

Tuesday, Wednesday and Thursday (pick up at 7:00 am and appointments start at 9:30 am. Return departure from VAMC is 2:00 pm)

#### **Escondido**

Monday through Friday (pick up between 6:30 – 7:00 am and arrive at 8:00 am at VAMC. Return departure from VAMC at 12:00 noon)

#### **Oceanside**

Monday through Friday (pick up between 6:30 – 7:00 am, arrive at VAMC at 8:00 am. Return departure at 12:00 noon)

### **To VA Mission Valley Clinic:**

Monday through Friday 8:00 am to 2:00 pm

### **To VA Oceanside Clinic:**

Monday through Friday (pick up at 7:00 am with arrival at 8:00 am at the Oceanside Clinic. Return departure at 3:00 pm)

## **Special Mode Transportation: 858-552-7575**

This program provides wheelchair and gurney van transportation to Veterans meeting administrative and clinical eligibility requirements. To see if you qualify, for more information or to schedule a ride please call the Special Mode Transportation Coordination office at the VA, **Monday through Friday** at the number listed above between **8:00 am and 4:00 pm**. Please call from one to seven days in advance of your appointment.

## **Other Non-VA Transportation Services**

### **Metropolitan Transit Service (MTS): 619-557-4555**

Door to door service. Low cost transportation. Capable of transporting persons in manual and power wheelchairs, scooters, canes, crutches, walkers and those who are ambulatory. Advance reservations are required. For those Veterans who meet VA travel eligibility requirements, reimbursement of bus fare is available.

### **North County Transit District ADA Lift Van: 760-966-6500**

This service is low cost and serves the cities of Carlsbad, Del Mar, Encinitas, Escondido, Oceanside, Solana Beach, San Marcos, Vista, Fallbrook and Valley Center. Capable of transporting those in wheelchairs, scooters, as well as those with canes, crutches and walkers. Advance reservations required. For those Veterans who meet VA travel eligibility requirements, reimbursement of bus fare is available.

**For additional transportation resources in the community, please  
visit [www.ridesinsight.org](http://www.ridesinsight.org)**